



# Hello from Düsseldorf

**Düsseldorf**  
Live close Feel free

3rd MAYORS SUMMIT ON LIVING TOGETHER

Izmir, 08 December 2021 (online)

# Welcome Points in Düsseldorf



Landeshauptstadt Düsseldorf  
Amt für Migration und Integration

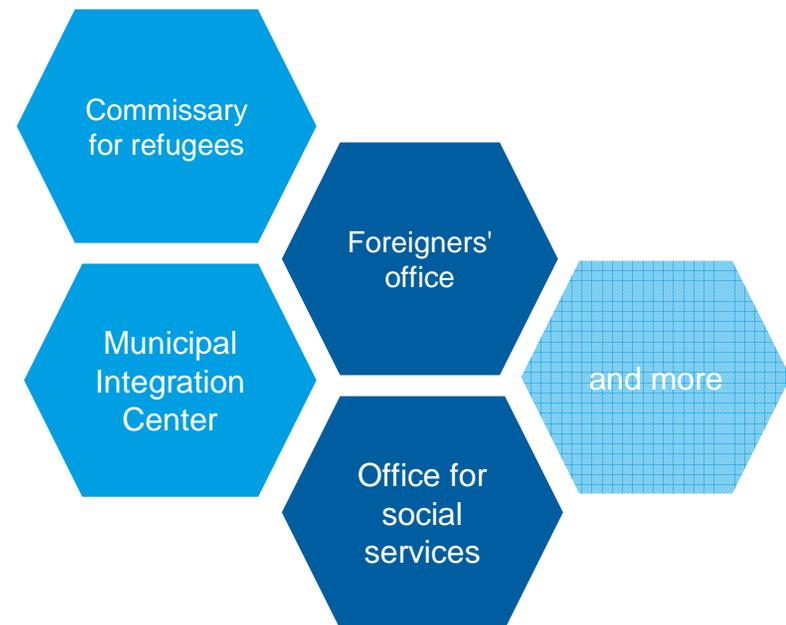
Larissa Orlovic

## Düsseldorf structural data

Inhabitants (2019)	645.923	
Inhabitants with a migration background	272.982	42,3 %
Foreigners (non-german passport holders)	152.232	23,6 %
Refugees in municipal housing (Annual average 2020)	3.880	

## Agency for Migration and Integration

- Founded in 2018
- Made up of existing and newly structured departments and subject areas
- Offers and services for migrants, refugees and people without housing
- Ensures their access to social and societal participation in Düsseldorf



## The Municipal Integration Concept

- Values:
  - Guarantee equal rights for everyone
  - Promote social justice and societal participation
  - Fight discrimination, racism and extremism
- Integration as a cross-sectional task
- 8 fields of action (e.g. education, work, health, culture, ...)
- Network approach (public and private)
- Focus on the „social-space“ (neighbourhoods, city districts communities)

# Welcome Points

Düsseldorf Nähe trifft Freiheit

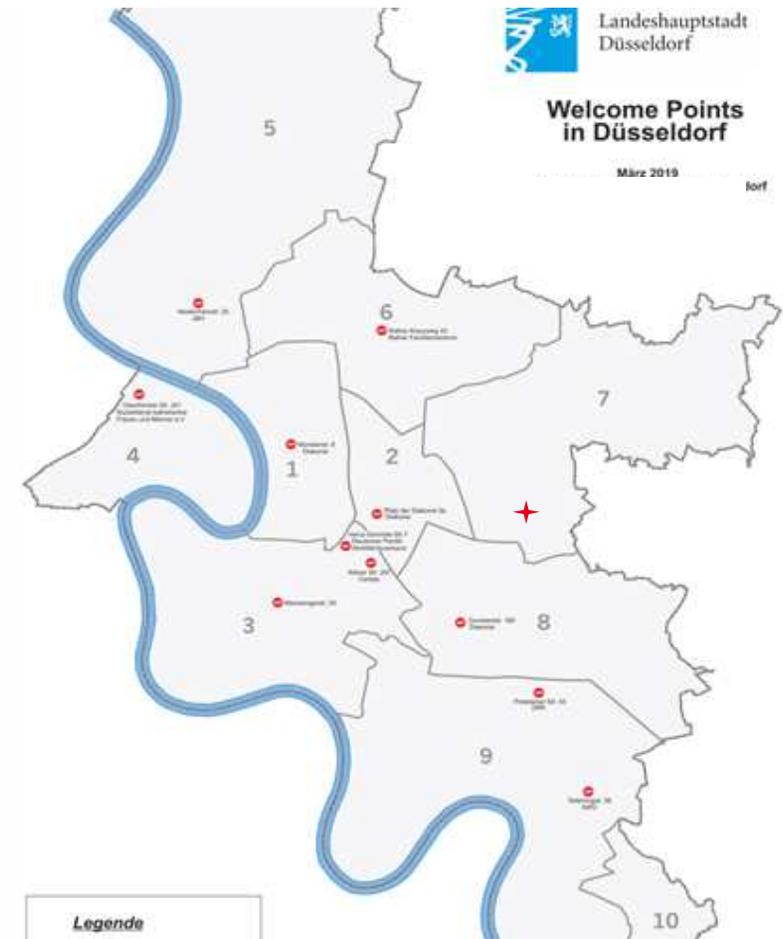
## Welcome Points History of development

- Opening of the first Welcome Point in September 2015
- By 2020 there were 13 municipally financed Welcome Points - at least one in every city district
- In 2021 the first city-led Welcome Point opened in Gerresheim



## Welcome Points What is the idea?

- Central meeting points for newcomers and locals in the city districts
- Assistance and counselling concerning all topics of integration
- Coordination of voluntary work in the district
- Promoting integration of newcomers in the district
- Interface of municipality, welfare organisations, voluntary initiatives



## Welcome Points Target groups

### New residents of Düsseldorf

- Refugees who no longer live in accommodations

### Cooperating partners and stakeholders involved locally in the city districts

- Municipality, associations, organisations, initiatives, institutions

### Neighbours, landlords, volunteers

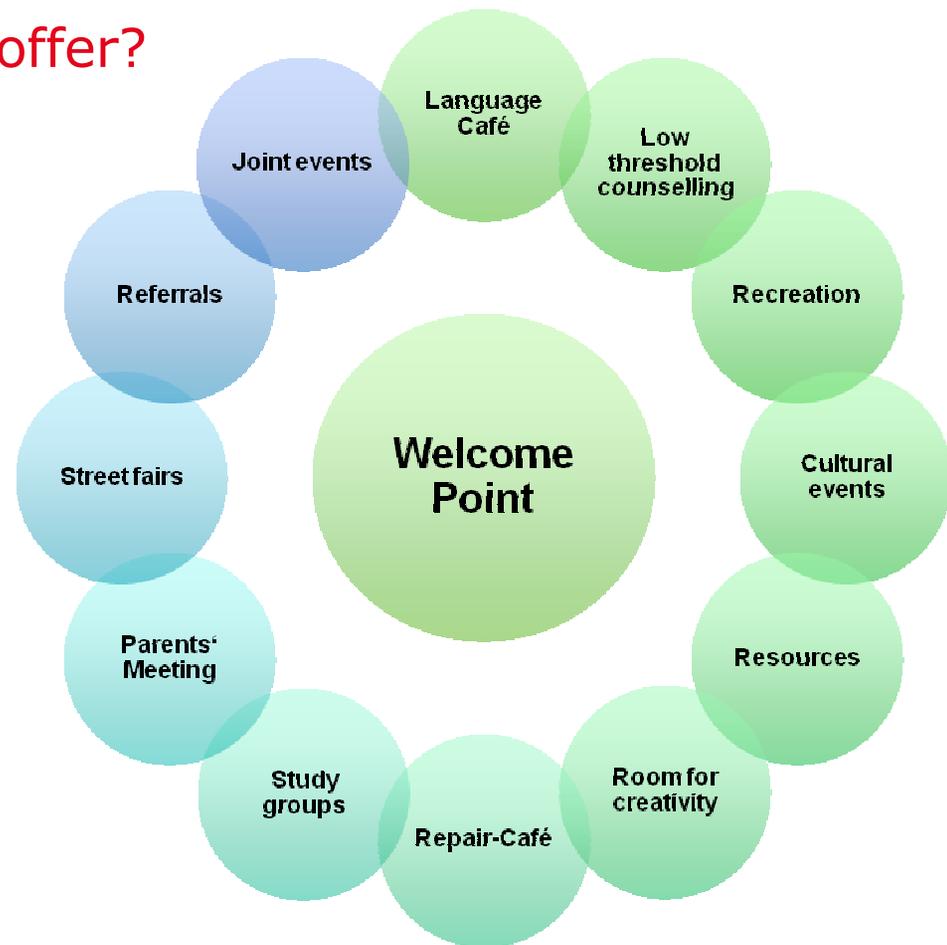
- People living locally and contributing to integration



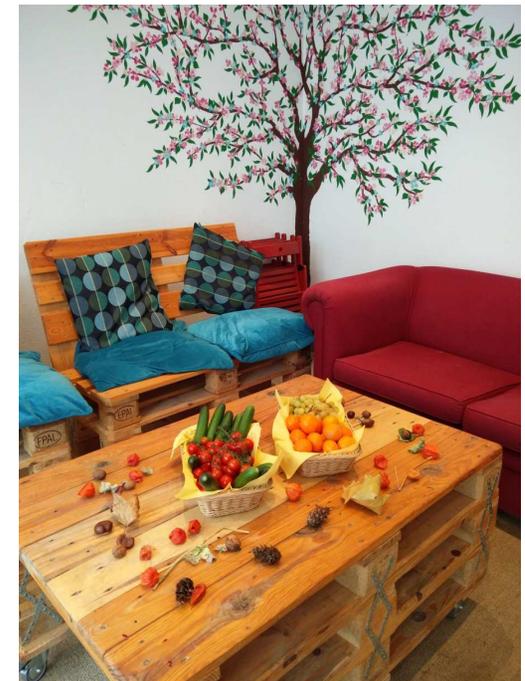
*Welcome Points* create a network with relevant stakeholders and cooperating partners in and outside of the city district to gain an overview of the services and to be able to determine needs.

## What does a Welcome Point offer?

- Hub for local initiatives in integration
- Meetings & Encounter
- Space for self-expression and self-organisation
- Counselling for refugees & migrants
- Stay without having to consume



## Impressions Welcome Point 01



54 Amt für Migration und Integration

Düsseldorf Nähe trifft Freiheit

# Düsseldorf

Nähe trifft Freiheit

Herausgegeben von:



Landeshauptstadt Düsseldorf  
Amt für Migration und Integration

Larissa Orlovic  
Abteilung 54/2 – Integration  
[larissa.orlovic@duesseldorf.de](mailto:larissa.orlovic@duesseldorf.de)

Verantwortlich:  
Redaktion:

Miriam Koch  
Larissa Orlovic